



# 1-Page Strategy Breakdown

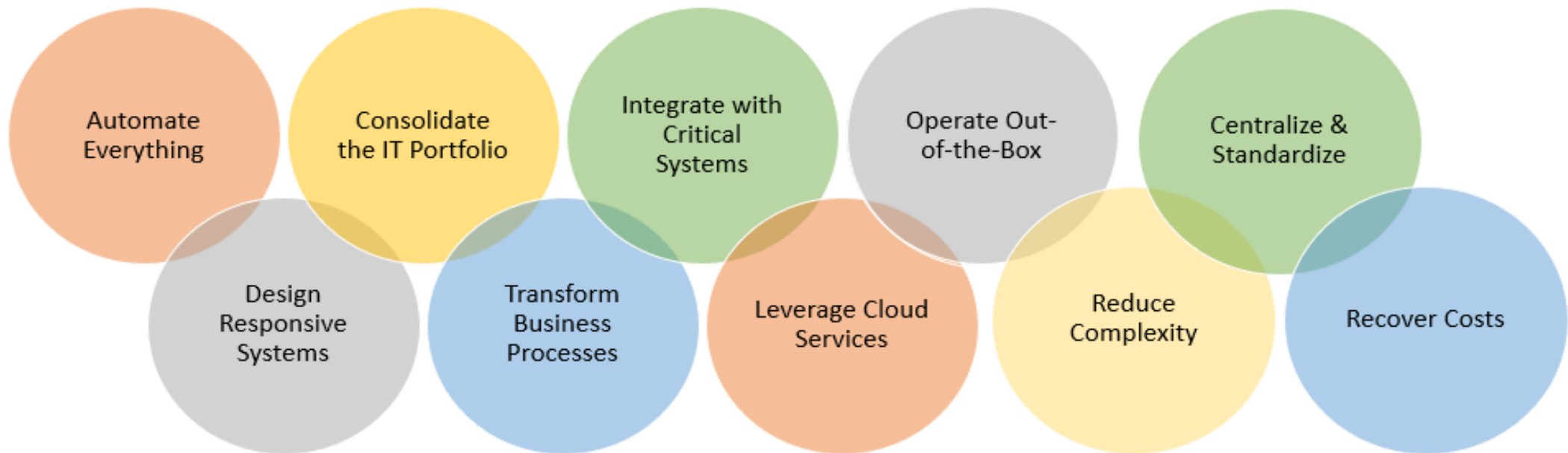
June 2020

# Operational Management

## IT Cost Optimization






Key tenets that undergird investment and design decisions

*Will this decision enable us to ...?*



# 1-Page Strategy Organization

## UTA Goals & OIT Portfolios

<p><b>UTA GOALS</b></p>	<p><b>Transform the Student Experience</b></p> 	<p><b>Engage In High-Impact Research &amp; Scholarship</b></p> 	<p><b>Reimagine Efficiency &amp; Effectiveness</b></p> 	<p><b>Ensure Student Access &amp; Success</b></p> 	<p><b>Serve the Community Near &amp; Far</b></p> 
<p><b>OIT SUPPORTING PORTFOLIOS</b></p>	<ul style="list-style-type: none"> <li>Enhance Digital Student Experiences</li> </ul>	<ul style="list-style-type: none"> <li>Strengthen Digital Research</li> </ul>	<ul style="list-style-type: none"> <li>Optimize University Administrative Systems</li> </ul>	<ul style="list-style-type: none"> <li>Expand Recruitment &amp; Retention Systems</li> </ul>	<ul style="list-style-type: none"> <li>Digitally Extend Service Activities</li> </ul>

Create personalized experiences for our students when they interact with UTA's digital systems.

Enable researchers to conduct high-quality research and publish their findings using state-of-the-art digital research services and support.






Improve inefficient business processes, automate manual processes, and/or improve decision-making capabilities.

Improve an applicant's ability, become a student at, and graduate from UTA.

Aid UTA in achieving its community service mission

# IT Programs & Projects




**OIT Foundations:** Ensure that the people, processes, and technologies are in place to enable OIT to support UTA's strategy and to attain the OIT vision.

UTA GOALS	Transform the Student Experience	Engage In High-Impact Research & Scholarship	Reimagine Efficiency & Effectiveness	Ensure Student Access & Success	Serve the Community Near & Far
					
OIT SUPPORTING PORTFOLIOS	• Enhance Digital Student Experiences	• Strengthen Digital Research	• Optimize University Administrative Systems	• Expand Recruitment & Retention Systems	• Digitally Extend Service Activities

IT PROGRAMS & PROJECTS						
	Dec 19-Feb 20	March 20-May 20	June 20-Aug 20	Sept 20-Nov 20	Dec 20-Feb 21	March 21-May 21
Enhance Digital Student Experience	Web Mod Phase II					07/2021
	Digital Signage Phase II			08/2020		
	MachForms Server		5/2020			
Strengthen Digital Research	Upgrade High Performance Computing					
	Establish Centralized Research Support Org.			8/2020		
	Mentis RFI					
Optimize University Administrative Systems	Timekeeping					03/2021
	Implement OBIAA Campus Solutions					
	Design and Implement MS Calling Solution					
Expand Recruitment & Retention Systems	Implement CRM Phase I					02/2021
	Implement Transfer Portal			06/2020		
Digitally Extend Service Activities						
OIT Foundations	NetIQ IGA Implementation			07/2020		
	Trend Micro – End-point protection			06/2020		
	Wireless Network Upgrade					12/2021
	Vendor Hold Interface for State Comptroller					
	Telephone – Network Infrastructure for MS Teams Phone System					12/2020

**Status:** Not Started  In Progress  Complete 

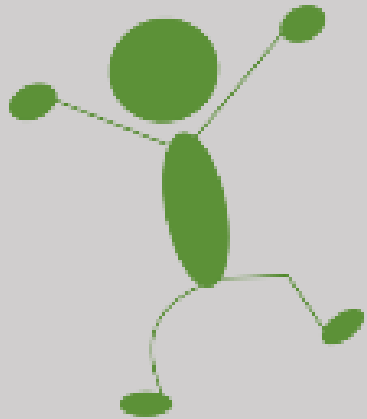
# OIT Goals Dashboard

## Success Measurements: Goals - Actuals

OIT Goals Dashboard	Success Measurement	Goal	Actual (Mar – May)
<b>Remarkable Service</b>	1. Customer Satisfaction (CS): ServiceNow Ticket Completion	99%	96%
	2. Ontime High Quality Critical & High Project Status Reports	80%	85%
	3. CS: OIT Computer Lab Customer Service**	80%	80%
	4. CS: OIT Computer Lab Operational Efficiency**	80%	80%
	5. CS: OIT Computer Lab Software Availability**	80%	80%
	6. Modernize Web Applications	80%	85%
<b>Impactful Research</b>	7. HPC Cluster Utilization (# of Computing Hours Used / CPU Time available)	90%	--
	8. Research Network Consumption	60%	--
<b>Rapid Delivery of IT Solutions</b>	9. Student Applicant NetIDs Created within 48 Hours	98%	99.79%
	10. 24 Hours Resolution of Priority 1 Incidents	80%	82%
	11. 48 Hours Resolution of Priority 2 Incidents	80%	77%
	12. 3 Day Delivery of Service Requests	80%	77%
	13. Successful IT Changes	98%	99%
	14. EIR Accessibility Requests Resolved	95%	98%
	15. Budget Consumed on New Technology*	6%	6%
	16. Budget Reclaimed on Sunset Technology*	6%	2%
<b>Resilient, Hybrid Infrastructure</b>	17. Web Latency	500ms	1,329ms
	18. Web Uptime	99.9%	99.95%
<b>Great Place to Work</b>	19. Utilization of Training Budget*	95%	63%
	20. High Performer Employee Retention*	95%	99%
	21. New Employee 6-Month Retention	90%	100%
	22. Internal Recruitment	30%	25%

\*Based on Fiscal year 2020

\*\*Due to the impact of COVID-19, we did not conduct surveys for this period.



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# Transform the Student Experience

# Web Modernization

OIT Portfolio: Enhance Digital Student Experiences



## Web Modernization Phase II

Contact Information  
PM: Akin Akinwumi

### Scope

This project is a continuation of the effort initiated by PRJ0011433, Build Modern Web Platform to host UTA Internet. During the first phase the UTA homepage, Admissions, campus map, about us, visit us, Academics, News, Orientation, College of Business, Provost Office, Giving, For Parents, Research, and Student Life and Student Affairs moved to the new platforms, Sitecore and Faculty and Staff Resources (Cascade).

The scope of this engagement is to move the remaining schools and colleges and Student Success to the new platforms over the next 12- 18 months. 547.501 days = 18 months. It has been rounded up to 600 days for setting the initial projected timeline for this project.

### Status

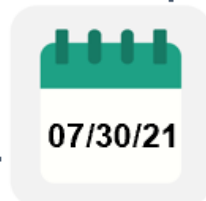
The primary areas of focus for this project right now are:  
Continue migration activities for both colleges and departments  
Finalize training materials needed for the department managed migrations  
Identify departments that are going to be part of the subsequent waves. See attached ppt for most recent timeline and rollout schedule.

### Risks

No risks

### Planned Activities

- On-going working sessions between University Advancement (UA) and Training Team for training content development for the Department Managed Migration
- Continue project activities for all colleges and departments



# UTA Digital Signage

## OIT Portfolio: Enhance Digital Student Experiences



### UTA Digital Signage

#### Contact Information

BO: John Hall  
PM: Mai Tran

#### Scope

UT Arlington plans to implement digital communications platform throughout its classrooms, computer labs and high-traffic collaboration areas where current alert messages may face challenges being delivered successfully. This project is a collaboration between OIT, University Communications and the Campus Police Department. The purpose of this project has two distinct goals, and will be deployed in phases:

1. Provide the University with a Digital Emergency Alert Communication channel which will integrate with our existing ENS system "RAVE".
2. Provide the University a collaborative digital communication service which will allow faculty and staff to share information on campus activities, videos, social media, in a dynamic and innovative way.

#### Status

Project Milestone Description  
Phase I – Digital Signage

#### Risks

**Cost Comments:** The upcoming cost risks or issues would be related to the scope expansion to include the common areas and using the wireless network. Currently approved project budget is on track as planned and revised in Dec 2019.

**Schedule Comments:** Project is currently on schedule. No upcoming schedule risks or issues.

#### Planned Activities

- 1) Follow up on overall status of the digital signs from Don Lane regarding all the signs in FA and UH building so a training video can be made for the rest of the UTA support team. Don will do a walk around in FA and UH next Monday to find out the status of all the digital signs.
- 2) Gather lessons learned and complete the project close out document.



8/28/20



# Fall Academic Instructional Strategic Plan

## OIT Portfolio: Enhance Digital Student Experiences



### Fall Academic Instructional Strategic Plan

Contact Information  
PM: Stacey Fraser

#### Scope

This project aims to define a plan for safely reopening the campus in a limited form for the Fall 2020 semester. UT System will disseminate an official announcement but, in the meantime, UTA needs to be ready from an operational perspective. Five sub-task forces have been defined to address concerns such as logistics, class modality, international students, faculty workload & training, and communication, all related to safely opening the UTA campus for students. The desired outcome for this project will be to safely reopen the campus for students and faculty for the Fall 2020 semester.

Documents included for this project are located in the Teams channel

- 1) Project Charter
- 2) Project Kick off Deck
- 3) Stakeholder Register
- 4) Risk Register

#### Status

- 1) Initial draft of the final report has been created and circulated for review. Communications will make the final edits to the report/layout. Dr. Lim would like to add this report to the Re-population Committee report and send both together up to UT System by 6/19.
- 2) Schedule Development: The project manager and business process analyst have met with each Chair to define all activities needed to achieve the objectives and deliverables defined by engaging the sub-task force leads/chairs. The schedule has been finalized and integrated into the final report.
- 3) Risk Register Development: The risk register has been reviewed with the Business Owner and Enterprise Risk Manager (ERM). The ERM has taken over to manage the risk register and has reached out to each identified risk owner with a template for a response plan. The risk register has also been finalized and integrated into the final report.
- 4) The Academic Plan has been created with input from each Chair and is located in the Teams folder The Business Owner has requested to hold these plans for review at

#### Risks

- No Risk Provided

#### Planned Activities

- a) 6/22-7/3, Create and finalize the Project Closeout Document
- b) 6/22-7/3, Continue working with the 4.2 Staff Issues & Challenges sub-task force



7/10/20



Engage In High-Impact  
Research & Scholarship

# Upgrade High Performance Computing

OIT Portfolio: Strengthen Digital Research



## Upgrade High Performance Computing (HPC)

Contact Information  
BO: Douglas Bergère  
PM: Edward Gonzales

### Scope

- Support the entire community at UTA through the use of a shared platform. This effort is being directed by the VP of Research working with the Research Advisory Council to develop and implement a strategic plan.

### Status

- For Accounting setup, we got firewall open between db and hpc servers. Database team just created Database for accounting.
- I am now working on setting up accounting with Slurm, so that way it can get reports on cpu, mem, time, job status reports.
- Installing new apps on test hpc after that will do the same on Prod HPC.

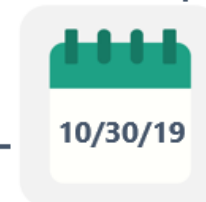
### Risks

- No risk

### Planned Activities

Work on backlog on software install tickets, prioritizing those requested by active HPC users. Discuss options to move forward with slurm setup (accounting and job submission options); develop a statement of work for a consultant. Update public-facing HPC documentation. Identify what statistics can be gathered through existing SLURM configuration and other monitoring points. Continue to move forward with HPC lead hire.

Will begin to explore options for the SLURM accounting aspect of project.



10/30/19

# Establish Centralized Research Support Org.

## OIT Portfolio: Strengthen Digital Research



### Centralized Research Support Org.

Contact Information  
BO: James Grover  
PM: Edward Gonzales

#### Scope

The Office of OIT Research Services is charged with providing information technology and application to support the University's mission as a Tier 1 research institution. This department procures, advises, provisions, and supports information technology services for faculty engaged in research at the University

##### Core Functions:

- Provide single point of contact for technology requests from the research community.
- Provide a menu of services available to the university research community
- Act as customer advocate for requests for OIT services
- Provide architectural and topical expertise on OIT matters to the research community.

#### Status

- Manager started work on March 23 and continues to onboard to OIT and the team.
- Team continues to work remotely due to COVID-19 and stay-at-home and remote working orders, and regular team meetings are taking place.

#### Risks

- No risks

#### Planned Activities

- Continue discussions about scope, services and role, especially as projects, requests and incidents come to and intersect the research services group.
- Continue search for HPC lead position. Regular meetings focusing on the HPC are ongoing.
- Considering software to make available to UTA research community.
- Considering revision to current service now catalog items under Research creating new items in response to patterns of requests from the research community.



8/31/20



# Reimagine Efficiency & Effectiveness

# Timekeeping

## OIT Portfolio: Optimize University Administrative Systems



### Timekeeping

Contact Information  
BO: Kelly Davis  
PM: Victoria Kolonikina

#### Scope

- This project is to procure and implement a Time Keeping System that interfaces with HR ERP systems. Give departments time clock functionality that integrates with PeopleSoft. This system is designed to help manage auxiliary and student work forces.
- The benefit of this project is to help control labor costs and minimize compliance risk, while improving workforce productivity

#### Status

Communication to the university is taking place according to the communication plan. Project website is available to the organization as the main resource of updated information on the project progress. Business requirements documenting sessions and detailed project planning are in progress. UTA, Office of Shared Information Services (UT Share) and TimeClock Plus are working together on documenting the requirements to make sure UTA requirements and UT System PeopleSoft configuration are aligned. Two working sessions per week are taking place for the next four-six months. Demos will be utilized to present certain functionality and configured business rules. The system will be demoed to the major project stakeholders throughout the configuration phase to ensure business needs of multiple departments are met, as well as enforce State and FLSA compliance. Facilities Management, OIT Infrastructure and Operations Services team are engaged. Hardware installation planning sessions are taking place. Exact clock locations need to be identified.

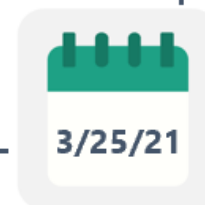
#### Risks

**Schedule Comment:** Pilot planned for November 2020. Go-live January/February 2021.

#### Planned Activities

Activities planned for next weeks: June 15-June 26

- Identify exact locations for the clocks
- Hold a planning session meeting for clock installation on June 25. Identify the best installation option (Wi-Fi adapter or PoE adapter). The need for battery backup? Create detailed plan of installation.
- Continue working with the team on Single Sign On for TimeClock Plus.
- Continue working sessions with Timeclock Plus, UT Share team and the core UTA project team.
- Start working on testing plan with the testing lead (Radha Padmasolala)



# Box to MS OneDrive File Storage/Sharing



## OIT Portfolio: Optimize University Administrative Systems



### Box to MS OneDrive

Contact Information  
BO: Keith Halman  
PM: Robert Stack

#### Scope

The business problem UTA needs to solve is the student, faculty, and staff users have multiple cloud storage options which create security risks with MavSpace and increase financial burden with Box.com. The desired solution of this project will migrate all UTA campus user data from Box.com and Blackboard share sites to Microsoft One Drive and SharePoint, which is part of the Microsoft Office 365 A5 Educational license. The desired outcome of this project will enable UTA faculty, staff and students to store and share content using a single repository, remove the Box.com licensing cost, and will create a better user experience. Project risks will be addressed by actively engaging all impacted faculty and staff in risk review activities (such as staff survey to determine use cases for Box.com and how to suggest new approaches with OneDrive and SharePoint) and with technical staff (Terrill Richardson / Lead, Phil Gilmore / Analyst,

#### Status

1. Project Testing, Project Pilot, and Groups 1 and 2 migrations are complete
2. Migration of Group 3 is in progress
3. Migration of Group 4 begins June 22

#### Risks

- No risks identified at this time

#### Planned Activities

1. Complete Group 3 migration of 522 Accounts
2. Begin Group 4 migration of 353 Accounts
3. Review Communications update regarding end user strategies for large file moves



09/14/20

# Design and Implement Microsoft Teams Calling Solution



## OIT Portfolio: Optimize University Administrative Systems



### Microsoft Teams Calling Solution

Contact Information  
BO: Jeff Neyland  
PM: Kevin Krawzik

#### Scope

- Design And Implement Microsoft Teams Calling Solution. A vendor will be procured to create the MS Teams back-end in support of the new calling solution. The vendor will design, train and implement the solution as scoped by the SOW. Key items include user provisioning, E911, analog connectivity, training and pilot roll-out of solution to campus. This will replace our current Nortel Solution.

#### Status

Infrastructure has been complete to support the migration to the new MS Teams phones. This includes switches and UPS installation. The physical phone deployment is on hold (COVID-19). Nortel numbers are being ported.

#### Risks

No risks reported.

#### Planned Activities

Query contains null value.



06/26/20





Ensure Student Access  
& Success

# Institution Wide CRM

## OIT Portfolio: Expand Recruitment & Retention Systems



### CRM Project – Phase 1 Recruitment

Contact Information  
BO: Kelly Davis  
PM: David Moore

#### Scope

The business problem UTA needs to solve is a unified view of all communications to prospective students from recruitment to alumni status. The desired solution is to implement a Customer Resource Management (CRM) product to streamline and coordinate student recruitment efforts, unify student services, and improve collaboration between internal departments. The desired outcome of this project is to complete implementation of a comprehensive CRM tool that will track every touch point of a student through the UTA life cycle, provide valuable data for descriptive and predictive analytics, and increase collaboration and coordination between faculty, staff, and students. Project risks will be addressed by actively engaging all impacted faculty and staff in risk review meetings in which risks (known and unknown) are identified, reviewed for severity, impact, and probability, quantified if possible, and mitigated accordingly by avoidance, transference, acceptance, or other mitigation.

#### Status

CRM tool has been selected. Formal announcement will be made on selection when contract is signed. Currently, procurement is negotiating on renewal years, pricing. Project team refining high Level Program & Project Plan, Scoping, Staffing Plans and Process Mapping. Further research needed with Strata Information Group (SIG) higher education CRM consultants to determine full Scope. Final revised/proposed plans will be reviewed/approved by the President. Continue working with purchasing to negotiate Statement of Work (SOW) for Business Process Mapping and Implementation Consulting. Please note that project is dependent on SIG to assist and complete future state business process mapping of recruitment and enrollment of Undergraduate Domestic, Undergraduate International, Transfers, Graduate, and Online.

#### Risks

##### Resource Comments

COVID19 - Possible resource unavailability due to spread of COVID19; to date no impact but monitoring carefully

##### Schedule Comments

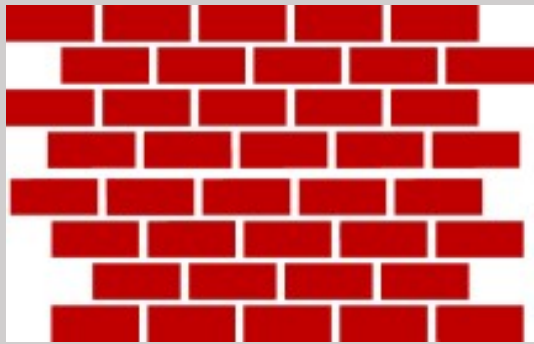
Was informed by Kris K / Procurement that Technolutions has issue with adding our SOW to their paper as exhibit (our requests in SOW do not meet their established standards) as well as HIPPA / FERPA language. Kris estimates it will be early/mid July 2020 before contract can be executed..

#### Planned Activities

1. Complete Contract with Legal / Send for Signature.
2. Execute CRM On Campus Events and Define Funnel Terms & Applicant Process & Integration meetings.
3. Conduct Executive Committee Meeting for June.
4. If contract signed - Newsletter to OIT communications, enroll in Launchpad, start configuration.

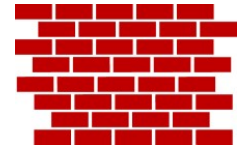


2/26/21



# OIT Foundations

# Telephone – Network Infrastructure for MS Teams Phone



## Telephone - Network Infrastructure

Contact Information  
BO: Jeff Neyland  
PM: Kevin Krawzik

### Scope

Currently the campus uses multiple calling lines (trunks) that are based on aging technology and have little redundancy built in. The situation causes multiple calls to get dropped and no redundancy if one of the lines fail. The purpose of the RFP is to acquire one 10 GB line, 2 SIP trunks and 2 session boarder controllers to provide better call quality and a redundant environment. This project is needed as the backbone of moving to a Microsoft Teams calling environment as SIP service is required. Over 6000 phones on campus will be impacted by this change.

### Status

The current milestone is configuring the SBC's (Session Boarder Controllers). Project team continue working with AudioCodes implementation team on correctly programming SBC's. UTA has 2 - 2600 and 2 - 800 model SBC's on campus. Those will be provided using the LEARN (Lonestar Education And Research Network)IP schemes. Once the order has been processed by CenturyLink for connectivity, the LEARN path will be used temporarily for SIP service until physical build out is complete. Continue working on city of Arlington permitting for the physical build out of infrastructure. Note that this is dependency to proceed with the permanent implementation and no date has been given to confirm when this will start.

### Risks

No risks reported.

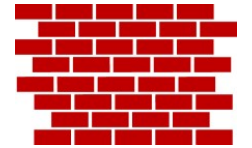
### Planned Activities

Begin planning for network cut over to physical CenturyLink infrastructure (date TBD)  
Plan for removing remaining VM's at ARDC (assigned to Mike Tyler)



12/09/20

# NetIQ IGA Implementation



## ISO-ER-2014-06 NetIQ IGA Implementation

Contact Information  
BO: Jason Hardy  
PM: Chris Cox

### Scope

- This product will provide 1) Empower manager level with automated access control for employees (with and without workflow approvals) across any connected system. 2) Provide support for access control auditing for any connected system. 3) Build and enforce Role Based Access Control. The project would include a 3rd party vendor to design and implement solution along with training of UTA resources so that we can provide operational support after the engagement.

### Status

MyMav elevated Role assignment has been moved to MyMav Prod, however BTS will need 4 weeks to prepare training for functional users. (Role Owners)  
Site Core on-boarding is now being worked on. This would be the last item on this phase of the project.

### Risks

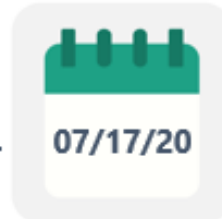
**Resource Comments** Resource allocation from partner along with UTA are still within the needs of the project. Identity team resources are being added to the project

#### Cost Comments

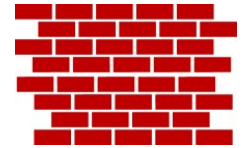
No cost overruns projected at this time.

### Planned Activities

- SiteCore access request ServiceNow Catalog item with single step approval with automated access control (Azure Security Group)
- Training of MyMav role owners



# Trend Micro-End-point protection



## ISO-ER-2011-01 Trend Micro – End-point protection

Contact Information  
BO: Douglas Bergère  
PM: Matthew Campbell

### Scope

- In order to uphold the operating tenants of OIT, Operational Security (OpSec) is deploying to the campus the Trend Micro Smart Protection Suite. This will allow OpSec to consolidate the endpoint security tools (McAfee, Malwarebytes, and Microsoft SCEP) into a single tool. This will give the Information Security Office (ISO) a single pane of glass for compliance and reporting. Office Scan gives OpSec more control over endpoint security ensuring a safer environment. Deep Security will be deployed on the server network and VMWare environment providing a single point to manage

### Status

Closure of this project, replace with IDEA0001336.

### Risks

- No Risks

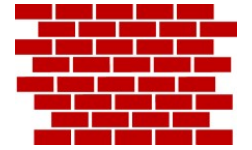
### Planned Activities

Project closed.



06/12/20

# Network Radio Replacement and Upgrade- Procurement



## Network Radio Replacement

### Contact Information

BO: John Hall

PM: Kevin Krawzik

### Scope

The initial LEER grant was a collaboration between John Hall and Jeff Neyland. They were awarded \$1M. \$860K is for campus safety improvements with the campus radio system being one of those improvements.

The primary objective for this engagement is to upgrade or replace the current UTA radio system. The current system is a Motorola RKR1225 5-Channel Trunked Radio System with approximately 500 handsets assigned to various UTA personnel. The University is expecting the new system to provide a minimum of 16 digital channels, will allow inclusiveness of alternative delivery channels (i.e. "Push-To-Talk"), will provide reliable and efficient radio functionality for all UTA operational groups and shall accommodate the communication requirements between these groups.

### Status

No update.

### Risks

No new risk identified

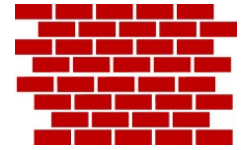
### Planned Activities

Deployment will take place between 6/29 and 7/24.  
For those of you that use the radio system, please designate someone on your team to assist with the implementation. For most groups, this will simply involve trading in your old radios for the new ones.  
We will create a Teams channel for these folks so that we can keep everyone posted on progress, scheduling, etc.



8/25/20

# Wireless Network Upgrade



## Wireless Network Upgrade

Contact Information  
BO: Jeff Neyland  
PM: Kevin Krawzik

### Scope

Currently UTA is developing an RFP to replace aging wireless access points across campus to improve service. The anticipated budget for the is 930000. Additional funding may be required to complete each structure on campus. The objective of this engagement is to explore wireless options that meet UTA's expected growth and current needs. The selected vendors' solution will include a wireless signal site survey to determine quantity and placement of access points necessary to provide required coverage and signal density, an implementation and operations/management plan to provide the wireless coverage, any necessary wireless network control system designs, parts and labor to complete installation of power over ethernet-enabled wireless access points to designated sites, and a fixed-cost services and maintenance schedule for all systems and infrastructure

### Status

Campus wireless contract has been awarded to Cloud Ingenuity and legal process completed on 2/12 and PO was processed on 2/14. MIST is the wireless solution to be deployed across campus. Project team currently working with Facilities and Police Department to discuss logistics of the implementation. The access points equipment will arrive on 2/28 and will be scheduled with Cloud Ingenuity for installation begin on 3/1. Project team will be focusing on detailed planning (logistics, training, communication, etc.) for the implementation with the vendor in the upcoming weeks

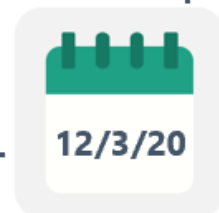
- . Project documentation:
  - Project Schedule
  - Project Charter
  - Project Costs

### Risks

- No new risk identified at this time

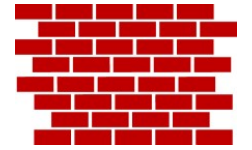
### Planned Activities

GeoScience, Woolf Hall and Collage of Business work slated to start June 23<sup>rd</sup>.





# Microsoft Teams Phone & Headset Procurement & Placement



## Microsoft Teams Phone & Headset Procurement & Placement

### Contact Information

BO: Troy Johnson  
PM: Kevin Krawzik

### Scope

Deploy Yealink T58 phones and Jabra Evolve 40 headsets across campus to support out Teams Calling roll out. This will also include installing the MS Teams client on all workstations across campus.

### Status

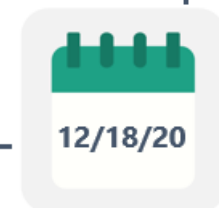
Update - Phone and headset deployment on hold (COVID - 19). Unknown time frame to resume deployment  
UTA faculty and staff do have the ability to port number over to Teams for remote work  
<https://oit.uta.edu/utaremote/phones-to-teams.php>

### Risks

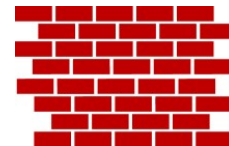
- No Risk Provided

### Planned Activities

Continue to allow staff to sign up for Teams calling.  
Meeting with implementation team on 6/22 to discuss plan for faculty and staff coming back to campus and continuing roll out.



# Vendor Hold Interface for State Comptroller's Office



## Vendor Hold Interface for State Comptroller's Office

### Contact Information

PM: Robert Montgomery

### Scope

Student Financials needs an interface for reporting UTA initiated vendor holds for students not in good financial standing with the University. This project will be completed when an automated report is generated and is being transmitted to the comptroller's office.

### Status

This project is on Hold until Student Financials can come up with the business requirements needed for the Comptroller Hold file. We were able to send the file to the Comptroller's office on 2/26/20 and the file was processed on 2/27/20 and Student Financials has verified that the holds have been released. Now we will start working with Student Financials to automate the business process for the Comptroller hold file. At this time we are still waiting on Student Financials to come up with there business rules for the Comptroller's file. Due to the Covid-19 issue there will be delays with this project and we will continue to work with Student Financials to complete this project as soon as possible. 04/10/2020 We are still waiting on SF for the business logic before we can begin the PS project.

### Risks

- No risks identified at this time

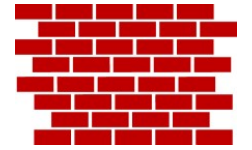
### Planned Activities

We were able to send the file to the Comptroller's office on 2/26/20 and the file was processed on 2/27/20 and Student Financials has verified that the holds have been released. Student Financials is looking at their business processes so once those are established we will automate this process. (Week of 3/30 to undefined) Working with Student Financials to begin automating their business process for Comptroller File. At this time we are still waiting on Student Financials to come up with there business rules for the Comptroller's file. Once the business rules have been identified we can star automating the file creation



05/15/20

# Microsoft Intune POC - Native Encryption and Device Management



## Microsoft Intune POC - Native Encryption and Device Management

Contact Information  
PM: Victoria Kolonikina

### Scope

Microsoft Intune is a cloud-based device management solution available with UTA Microsoft A5 licensing. This product focuses on mobile device management (MDM) and mobile application management (MAM). Intune integrates with other services, including Microsoft 365 and Azure Active Directory (Azure AD) to control who has access, and what they have access to, and Azure Information Protection for data protection. When used with Microsoft 365, workforce is enabled to be productive on all devices, while keeping the organization's information protected. Intune will be piloted on 20 Microsoft Surface devices. After successful implementation of the pilot, Intune will be rolled out to the entire university (as a separate project).  
Project Charter Intune.docx

### Status

The team is dedicating its time to recording and formalizing the process documentation. ISO approval and acceptance reviews are in progress: configuration approval received; reporting approval is pending.  
The team finalized testing and confirmed Yealink phone automatic registration in Intune. Final review with Telecom team will take place to determine if Intune phone registration will be applied company-wide (the roll-out is out of scope for the project; however, the documented and accepted decision on the next steps is).  
Testing is in progress. Issues were discovered during testing: hybrid AAD join is not registering properly. The team is working on identifying the root/cause with FastTrack team and working on resolving the issues. End-user testing and automatic device naming is dependent on this issue being fixed.

### Risks

- No Risk Provided

### Planned Activities

Week of 6/15-6/26  
Focus point: Finalize resolution for HAAD join and close the issue. Document recommendations for roll-out.  
1. Draft internal OIT communication and get the approval from project sponsor (Jeff Neyland).  
2. Finalize process and configuration documentation (project team).  
3. Prepare project closing documentation (responsibility of PM).  
4. Hold acceptance meeting with major stakeholders. Date to be confirmed.  
5. Hold lessons learned session with the core team. Date to be confirmed.

