

A large, dark blue ink splatter or blotch is centered on a white background. The splatter has irregular, feathered edges and contains several smaller, lighter blue spots and streaks. The text is overlaid on the dark blue area.

1-Page Strategy Breakdown

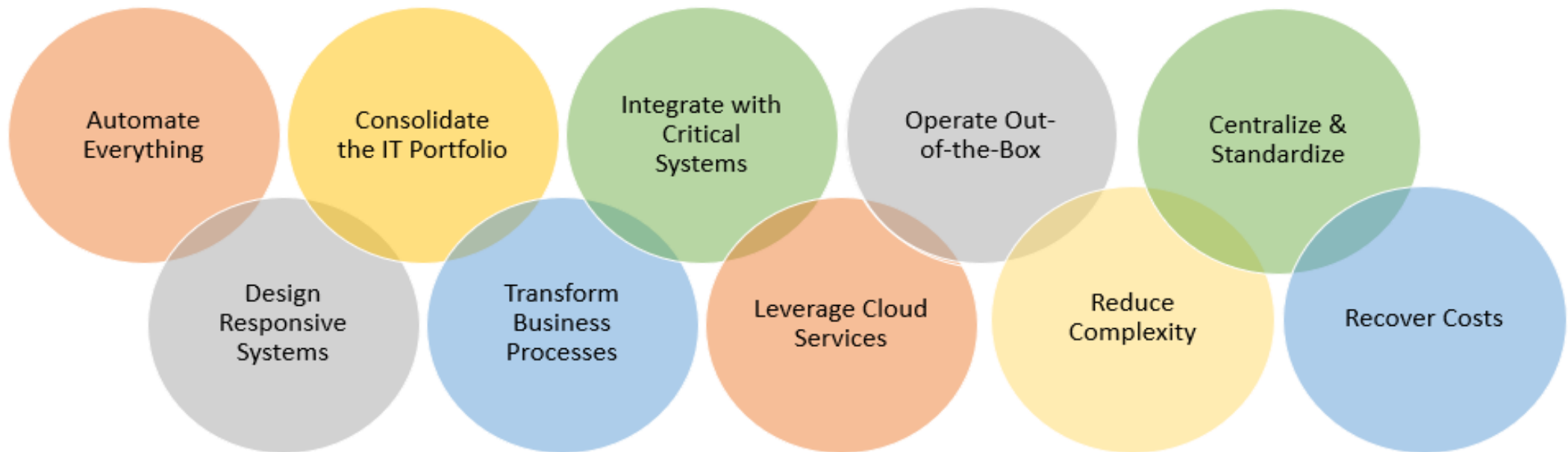
April 2020

Operational Management

IT Cost Optimization






Key tenets that undergird investment and design decisions

Will this decision enable us to ...?



1-Page Strategy Organization

UTA Goals & OIT Portfolios

<p>UTA GOALS</p>	<p>Transform the Student Experience</p> 	<p>Engage In High-Impact Research & Scholarship</p> 	<p>Reimagine Efficiency & Effectiveness</p> 	<p>Ensure Student Access & Success</p> 	<p>Serve the Community Near & Far</p> 
<p>OIT SUPPORTING PORTFOLIOS</p>	<ul style="list-style-type: none"> Enhance Digital Student Experiences 	<ul style="list-style-type: none"> Strengthen Digital Research 	<ul style="list-style-type: none"> Optimize University Administrative Systems 	<ul style="list-style-type: none"> Expand Recruitment & Retention Systems 	<ul style="list-style-type: none"> Digitally Extend Service Activities

Create personalized experiences for our students when they interact with UTA's digital systems.

Enable researchers to conduct high-quality research and publish their findings using state-of-the-art digital research services and support.






Improve inefficient business processes, automate manual processes, and/or improve decision-making capabilities.




Improve an applicant's ability, become a student at, and graduate from UTA.

Aid UTA in achieving its community service mission

IT Programs & Projects

OIT Foundations: Ensure that the people, processes, and technologies are in place to enable OIT to support UTA's strategy and to attain the OIT vision.

UTA GOALS	Transform the Student Experience	Engage In High-Impact Research & Scholarship	Reimagine Efficiency & Effectiveness	Ensure Student Access & Success	Serve the Community Near & Far	
						
OIT SUPPORTING PORTFOLIOS	<ul style="list-style-type: none"> Enhance Digital Student Experiences 	<ul style="list-style-type: none"> Strengthen Digital Research 	<ul style="list-style-type: none"> Optimize University Administrative Systems 	<ul style="list-style-type: none"> Expand Recruitment & Retention Systems 	<ul style="list-style-type: none"> Digitally Extend Service Activities 	
IT PROGRAMS & PROJECTS						
	Dec 19-Feb 20	March 20-May 20	June 20-Aug 20	Sept 20-Nov 20	Dec 20-Feb 21	March 20-May 21
Enhance Digital Student Experience	Web Mod Phase II					07/ 2021
	Digital Signage Phase II			08/2020		
	MachForms Server		4/2020			
Strengthen Digital Research	Upgrade High Performance Computing					
	Establish Centralized Research Support Org.			8/2020		
	Mentis RFI					
Optimize University Administrative Systems	Timekeeping				12/2020	
	Implement OBIAA Campus Solutions					
	Design and Implement MS Calling Solution					
Expand Recruitment & Retention Systems	Implement CRM Phase I				02/2021	
	Implement Transfer Portal			06/2020		
Digitally Extend Service Activities						
OIT Foundations	NetIQ IGA Implementation		04/20			
	Trend Micro – End-point protection		04/20			
	Wireless Network Upgrade					12/2021
	Vendor Hold Interface for State Comptroller					
	Telephone – Network Infrastructure for MS Teams Phone System				12/2020	

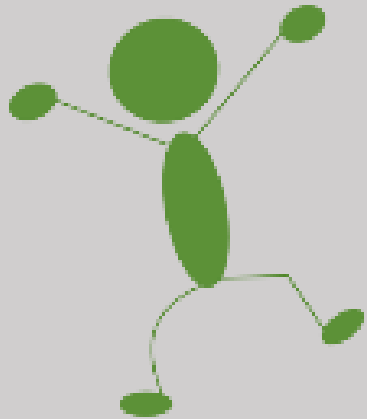
Status: Not Started  In Progress  Complete 

OIT Goals Dashboard

Success Measurements: Goals - Actuals

OIT Goals Dashboard	Success Measurement	Goal	Actual (Dec – Feb)
Remarkable Service	1. Customer Satisfaction (CS): ServiceNow Ticket Completion	99%	94%
	2. Ontime High Quality Critical & High Project Status Reports	80%	75%
	3. CS: OIT Computer Lab Customer Service	80%	80%
	4. CS: OIT Computer Lab Operational Efficiency	80%	80%
	5. CS: OIT Computer Lab Software Availability	80%	80%
	6. Modernize Web Applications	80%	85%
Impactful Research	7. HPC Cluster Utilization (# of Computing Hours Used / CPU Time available)	90%	--
	8. Research Network Consumption	60%	--
Rapid Delivery of IT Solutions	9. Student Applicant NetIDs Created within 48 Hours	98%	59%
	10. 24 Hours Resolution of Priority 1 Incidents**	80%	43%
	11. 48 Hours Resolution of Priority 2 Incidents	80%	42%
	12. 3 Day Delivery of Service Requests	80%	79%
	13. Successful IT Changes	98%	99%
	14. EIR Accessibility Requests Resolved	95%	94%
	15. Budget Consumed on New Technology*	6%	6%
	16. Budget Reclaimed on Sunset Technology*	6%	2%
Resilient, Hybrid Infrastructure	17. Web Latency	500ms	1,342ms
	18. Web Uptime	99.9%	99.94%
Great Place to Work	19. Utilization of Training Budget*	95%	63%
	20. High Performer Employee Retention*	95%	99%
	21. New Employee 6-Month Retention	90%	100%
	22. Internal Recruitment	30%	32%

*Based on Fiscal year 2020



Transform the Student Experience

Web Modernization

OIT Portfolio: Enhance Digital Student Experiences



Web Modernization Phase II

Contact Information
PM: Akin Akinwumi

Scope

Executive Summary:

This project is a continuation of the effort initiated by PRJ0011433, Build Modern Web Platform to host UTA Internet. During the first phase the UTA homepage, Admissions, campus map, about us, visit us, Academics, News, Orientation, College of Business, Provost Office, Giving, For Parents, Research, and Student Life and Student Affairs moved to the new platforms, Sitecore and Faculty and Staff Resources (Cascade).

The scope of this engagement is to move the remaining schools and colleges and Student Success to the new platforms over the next 12- 18 months.

547.501 days =18 months. It has been rounded up to 600 days for setting the initial projected timeline for this project.

Status

The primary areas of focus for this project right now are:

Training colleges as they are identified for migration
Project Schedule-use a 14-16 weeks project migration schedule for phase 2 colleges

Develop Web Governance

Training

Continuous improvement to Sitecore training curriculum and training delivery for the phase 2 colleges.

The project team met to discuss this dependency and focused on:

What it would take to create a quality training product

Risks

No risks

Planned Activities

On-going working sessions between University Advancement (UA) and Training Team for training content development for the Department Managed migration

Identify the next wave of colleges to engage as part of the UA Managed migration

Finalize COE signoff on new Sitecore web pages

Continue SOSW migration activities

Continue project activities for CAPP and Student Success

Identify how the COVID-19 outbreak will impact the project and project team



07/30/21

MachForms Server

OIT Portfolio: Enhance Digital Student Experiences



MachForms Server

Contact Information
BO: Douglas Bergère
PM: Andrew Mbiam

Scope

- A majority of the University's Departments and staff use MachForm to collect and process data from the public as well as people affiliated with the university. The problem with the current offering is it is out of date, and no longer supported by the vendor, so we must upgrade to a current version of the software. Once this project is finished, we hope to have a service with vendor support, easy for clients to user and meets accessibility standards the University aims to achieve.

Status

MachFrom Version 2, or V2, is what we have upgraded from. We are currently running version 8, or V8.

- Gathering/Troubleshooting common questions and concerns
- Finalizing process to move clients from the Common Environment to their own Environment
- Looking into adding more documenting / auditing features.
- 404 Issues have been reported

Risks

Resource Comments: No problems or constraints here. Dependent on availability of stakeholders and help desk personnel.

Cost Comments : No changes to cost.

Planned Activities

Week 04/27

- Daily Operations
- - Customer onboarding continued
- - Subdomain creation continued
- Unique Tasks
- - Manager meeting



UTA Digital Signage

OIT Portfolio: Enhance Digital Student Experiences



UTA Digital Signage

Contact Information
BO: John Hall
PM: Mai Tran

Scope

UT Arlington plans to implement digital communications platform throughout its classrooms, computer labs and high-traffic collaboration areas where current alert messages may face challenges being delivered successfully. This project is a collaboration between OIT, University Communications and the Campus Police Department. The purpose of this project has two distinct goals, and will be deployed in phases:

1. Provide the University with a Digital Emergency Alert Communication channel which will integrate with our existing ENS system "RAVE".
2. Provide the University a collaborative digital communication service which will allow faculty and staff to share information on campus activities, videos, social media, in a dynamic and innovative way.

Status

Project Milestone Description
Phase I – Digital Signage

Risks

Cost Comments: The upcoming cost risks or issues would be related to the scope expansion to include the common areas and using the wireless network. Currently approved project budget is on track as planned and revised in Dec 2019.

Schedule Comments: Project is currently on schedule. No upcoming schedule risks or issues.

Planned Activities

- 1) Follow up with Don Lane on the status of found issues with the newly installed signs.
- 2) Don Lane and Nikki Knight have been very busy with the onsite support for campus operations so there is no validation on the operational of the newly digital signs.
- 3) Monitor the risk that potentially impact the training of UTA resources in May 2020 due to resource unavailability because of COVID-19 pandemic.





Engage In High-Impact
Research & Scholarship

Upgrade High Performance Computing

OIT Portfolio: Strengthen Digital Research



Upgrade High Performance Computing (HPC)

Contact Information
BO: Douglas Bergère
PM: Mitul Patel

Scope

- Support the entire community at UTA through the use of a shared platform. This effort is being directed by the VP of Research working with the Research Advisory Council to develop and implement a strategic plan.

Status

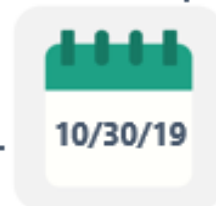
- For Accounting setup, we got firewall open between db and hpc servers. Database team just created Database for accounting.
- I am now working on setting up accounting with Slurm, so that way it can get reports on cpu, mem, time, job status reports.
- Updated Intel License manager and updated Intel Pralllel studio 2019 update 5 on test hpc.
- Working on updating Parallel studio on Prod HPC.
- Installing new apps on test hpc after that will do the same on Prod HPC.

Risks

Schedule Comments: Project has missed key dates and milestones. Refactoring project. Project is on hold until resources become available.
Cost Comments: External resources may be needed to get project back on line.
Resource Comments: Need to assess if we have resources available to accomplish project. An HPC Lead position is expected to be available by the end of March 2020. Sr. HPC admin on paternity leave.
Scope Comments: Project scope meeting delayed. Project scope needs clear definition.

Planned Activities

Working on backlog on software install tickets.



Establish Centralized Research Support Org.

OIT Portfolio: Strengthen Digital Research



Centralized Research Support Org.

Contact Information
BO: James Grover
PM: Edward Gonzales

Scope

The Office of OIT Research Services is charged with providing information technology and application to support the University's mission as a Tier 1 research institution. This department procures, advises, provisions, and supports information technology services for faculty engaged in research at the University

Core Functions:

- Provide single point of contact for technology requests from the research community.
- Provide a menu of services available to the university research community
- Act as customer advocate for requests for OIT services
- Provide architectural and topical expertise on OIT matters to the research community.

Status

- Manager has accepted appointment to start 3/23.
- Requesting space for staff but no space is available.
- Team continues to work remotely due to COVID-19 and stay-at-home / remote working orders

Risks

- No risks

Planned Activities

- Server inventory project progressing. Team meetings are planned to discuss ongoing work and to begin to flesh out the group and its role. The "soft" announcement of the research services group to the campus community continues as opportunities arise. Review of the current state of the HPC is planned. Considering software to make available to UTA research community..



8/31/20



Reimagine Efficiency & Effectiveness

Timekeeping

OIT Portfolio: Optimize University Administrative Systems



Timekeeping

Contact Information
BO: Kelly Davis
PM: Victoria Kolonikina

Scope

- This project is to procure and implement a Time Keeping System that interfaces with HR ERP systems. Give departments time clock functionality that integrates with PeopleSoft. This system is designed to help manage auxiliary and student work forces.
- The benefit of this project is to help control labor costs and minimize compliance risk, while improving workforce productivity

Status

The project resumed activities the week of April 20th after being on hold since March 16th. During this time the core team continued meeting on a weekly basis and has completed the vendor discovery document (identified questions to the leadership on system configuration and user roles); started working on compiling the project glossary; and completed work on future process map. Regular activities and meetings will be resumed within next couple of weeks. New timeline will be discussed with all key stakeholders. .

Risks

- No risks identified at this time

Planned Activities

Activities planned for next weeks: April 27-May 8 -Resume weekly meetings with Executive Project Team; -Continue working with the core team on internal requirements collection and documentation; -Start working on project website; - Communications plan to be updated with new dates for the meetings (to be attended by the project sponsor (Kelly Davis) and business owner (Stephanie Scott)); -Project business analysts (Joni Gerard and Becki Knight) will attend TimeClock Plus 5- day summit, PM (Victoria Kolonikina) will attend sel Update project WBS in SN with new dates (after communication with



12/18/20

OBIAA Campus Solutions Data Load

OIT Portfolio: Optimize University Administrative Systems



Implement OBIAA Campus Solutions

Contact Information
BO: Troy Johnson
PM: Victoria Kolonikina

Scope
OBIA Campus Solutions Data Load Project is focused on populating the MARS data warehouse with MyMav Student Information System sourced data. Scope is to pull the data as is from PeopleSoft CS to OBIA SIA for all modules: Student Records, Financial Aid, Admission & Recruiting, and Student Finance. The project will leverage Oracle's delivered data extract, transform, and load (ETL) logic as well as the pre-defined data models including reports as delivered in the OBIA product suite from the MyMav SIS.

Status
SIA data load on OBIA Production Data Warehouse has been completed. Ran the load for the week of 4/20-4/24 to make sure there are no issues - no issues identified. Financial, Human Capital Management and Student Information Analytics have fresh data in OBIA Production Data Warehouse due to recent truncate and reload. Campus Solutions will go live on 4/27 with dashboards and reports for Financial Aid, Student Records, Admissions and Recruiting with access to a limited identified group of users at this time.

Risks

- **Schedule Comments**
- User validation might take a longer than initially anticipated time. Users are expanding the validation group.

Planned Activities

Go-Live on 4/27



Box to MS OneDrive File Storage/Sharing



OIT Portfolio: Optimize University Administrative Systems



Box to MS OneDrive

Contact Information
BO: Keith Halman
PM: Barry Oubre

Scope

The business problem UTA needs to solve is the student, faculty, and staff users have multiple cloud storage options which create security risks with MavSpace and increase financial burden with Box.com. The desired solution of this project will migrate all UTA campus user data from Box.com and Blackboard share sites to Microsoft One Drive and SharePoint, which is part of the Microsoft Office 365 A5 Educational license. The desired outcome of this project will enable UTA faculty, staff and students to store and share content using a single repository, remove the Box.com licensing cost, and will create a better user experience. Project risks will be addressed by actively engaging all impacted faculty and staff in risk review activities (such as staff survey to determine use cases for Box.com and how to suggest new approaches with OneDrive and SharePoint) and with technical staff (Terrill Richardson / Lead, Phil Gilmore / Analyst,

Status

Established Schedule is temporarily on hold due to current higher priority tasks related to campus remote access and logistics. However, migration team will accept volunteer groups for Box migration. There is one volunteer group now scheduled for April 13th

Risks

- No risks identified at this time

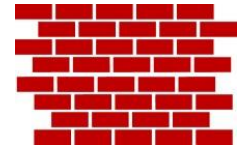
Planned Activities

Review K Drive Migration process Draft, share as appropriate for reviews.
Start Process mapping activities for new "Volunteer" Box Migration scheduling and execution



06/05/20

Design and Implement Microsoft Teams Calling Solution



Microsoft Teams Calling Solution

Contact Information
BO: Jeff Neyland
PM: Kevin Krawzik

Scope

- Design And Implement Microsoft Teams Calling Solution. A vendor will be procured to create the MS Teams back-end in support of the new calling solution. The vendor will design, train and implement the solution as scoped by the SOW. Key items include user provisioning, E911, analog connectivity, training and pilot roll-out of solution to campus. This will replace our current Nortel Solution.

Status

Infrastructure has been complete to support the migration to the new MS Teams phones. This includes switches and UPS installation. The physical phone deployment is on hold (COVID-19). Nortel numbers are being ported

Risks

No risks reported.

Planned Activities

Wrap up Cloud Ingenuity portion of the work by April 15th (analog devices, documentation and knowledge transfer)



05/8/20



Ensure Student Access
& Success

Institution Wide CRM

OIT Portfolio: Expand Recruitment & Retention Systems



CRM Project – Phase 1 Recruitment

Contact Information
BO: Kelly Davis
PM: David Moore

Scope

The business problem UTA needs to solve is a unified view of all communications to prospective students from recruitment to alumni status. The desired solution is to implement a Customer Resource Management (CRM) product to streamline and coordinate student recruitment efforts, unify student services, and improve collaboration between internal departments. The desired outcome of this project is to complete implementation of a comprehensive CRM tool that will track every touch point of a student through the UTA life cycle, provide valuable data for descriptive and predictive analytics, and increase collaboration and coordination between faculty, staff, and students. Project risks will be addressed by actively engaging all impacted faculty and staff in risk review meetings in which risks (known and unknown) are identified, reviewed for severity, impact, and probability, quantified if possible, and mitigated accordingly by avoidance, transference, acceptance, or other mitigation.

Status

CRM tool has been selected. Formal announcement will be made on selection when contract is signed. Currently, procurement is negotiating on renewal years, pricing. Project team refining high Level Program & Project Plan, Scoping, Staffing Plans and Process Mapping. Further research needed with Strata Information Group (SIG) higher education CRM consultants to determine full Scope. Final revised/proposed plans will be reviewed/approved by the President. Continue working with purchasing to negotiate Statement of Work (SOW) for Business Process Mapping and Implementation Consulting. Please note that project is dependent on SIG to assist and complete future state business process mapping of recruitment and enrollment of Undergraduate Domestic, Undergraduate International, Transfers, Graduate, and Online.

Risks

Resource Comments

COVID19 - Possible resource unavailability due to spread of COVID19; to date no impact but monitoring carefully

Schedule Comments

COVID19 - Possible delays in scheduled tasks due to COVID19 (Travel, availability of resources); to date no impact but monitoring carefully

Planned Activities

- Initial Scope Statement and Charter Signoff
- CRM Contract in review with Legal.
- Schedule meeting with Enrollment Management for SIG consulting approval; if positive draft SOW and gain signature from CIO.
- Training with CRM application



2/26/21

Transfer Portal

OIT Portfolio: Expand Recruitment & Retention Systems



Implement a Transfer Student Portal

Contact Information
BO: Troy Johnson
PM: Stacey Fraser

Scope

The University of Texas at Arlington (UTA), enrollment 60,000, proposes to launch an online transfer guide to increase the success of community college transfer students. We will introduce a powerful, dynamic, and user-friendly online platform designed to facilitate the transition from community college to university. UTA will procure a tool from the market to respond to transfer students' emerging needs: to quickly understand and respond efficiently to admission requirements, map out degree plans with precision, and connect education to career goals. The platform promises to improve the admission and transition process with positive impact on retention and completion rates. Transfer students will receive early, convenient, and purposeful guidance that helps them avoid excessive courses or waste financial aid, factors that contribute to lack of student success.

Status

Program Update 1. Project I Transferology - The Feeder School Announcement via Reception on 3/25/20 was cancelled due to COVID-19. The team plans to replace this communication by sending out emails in April and postcards dependent on when schools are back on campus.
2. Project II Custom Development with PeopleSoft - Production link was finalized on 3/5/20, and went live on the website 3/6/20.
<https://www.uta.edu/admissions/apply/transfer>
- UTA Development team has finished implemented the remaining changes, including accessibility issues. The project team has begun user acceptance testing. Timeline to finish development and testing is 5/1/20.
- Budget, roughly \$14K left unallocated in the budget. The project team has boosted marketing efforts. UTA has begun discussions with Huron's strategy group to assess next steps from here.

Risks

No risks provided

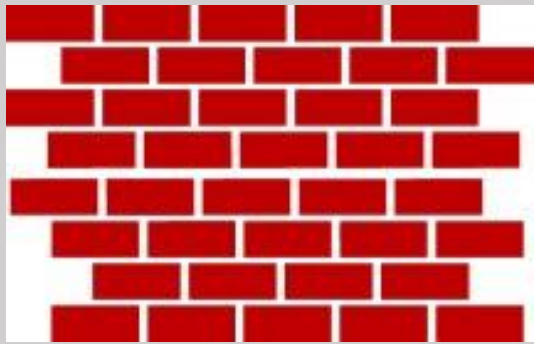
Planned Activities

Week of 4/27

1. Communication -(4/29) Reoccurring communication planning for Project II, the Custom development with PeopleSoft will continue next week.
2. UTA Development Team -(3/23-5/1) The project team will finish user acceptance testing and then development should move to production within the week. Timeline to finish development and testing is 5/1/20.
3. Next Steering Committee meeting is on 4/27 and will be held via Teams.

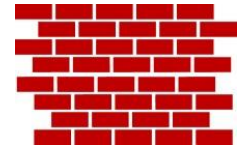


06/12/20



OIT Foundations

Telephone – Network Infrastructure for MS Teams Phone



Telephone - Network Infrastructure

Contact Information
BO: Jeff Neyland
PM: Kevin Krawzik

Scope

Currently the campus uses multiple calling lines (trunks) that are based on aging technology and have little redundancy built in. The situation causes multiple calls to get dropped and no redundancy if one of the lines fail. The purpose of the RFP is to acquire one 10 GB line, 2 SIP trunks and 2 session boarder controllers to provide better call quality and a redundant environment. This project is needed as the backbone of moving to a Microsoft Teams calling environment as SIP service is required. Over 6000 phones on campus will be impacted by this change.

Status

No change in current status

The current milestone is configuring the SBC's. UTA resources are working with AudioCodes implementation team on correctly programming SBC's. UTA has 2 - 2600 and 2 - 800 model SBC's on campus. Those will be provided using the LEARN IP scheme over the next two weeks. Once the order has been processed by CenturyLink for connectivity, the LEARN path will be used temporarily for SIP service until physical build out is complete.

Physical build out of infrastructure will take many months and is dependent on city of Arlington permitting. No date has been given when this will start.

Risks

No risks reported.

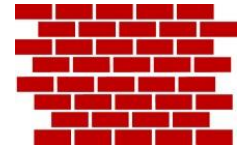
Planned Activities

Begin planning for network cut over to physical CenturyLink infrastructure (date TBD) Receive quote from SHI (reseller) for one AudioCodes Mediant 2600 (Session Border Controller) for SEIR (Building) Keith Tharp (Manager, Telecom and project technical lead) to schedule OVOC (one voice and operations center) training (for late March) with Telecom team.



12/09/20

NetIQ IGA Implementation



ISO-ER-2014-06 NetIQ IGA Implementation

Contact Information
BO: Jason Hardy
PM: Chris Cox

Scope

- This product will provide 1) Empower manager level with automated access control for employees (with and without workflow approvals) across any connected system. 2) Provide support for access control auditing for any connected system. 3) Build and enforce Role Based Access Control. The project would include a 3rd party vendor to design and implement solution along with training of UTA resources so that we can provide operational support after the engagement.

Status

- OIT SIS Dev (Robert Montgomery's team) continued development work on Web Services (API) endpoint creation. Automation from SNOW catalog item is complete. Once the endpoint in MyMav is released Identity Governance can then provide approval and automated fulfillment activities.
- MARS: EDS and BTS team are now engaged and meetings are scheduled to complete this action item. I would expect this to be completed later this week or early next.

Risks

Resource Comments Resource allocation from partner along with UTA are still within the needs of the project. Identity team resources are being added to the project

Schedule Comments

SIS Dev is able to re-engage on the Campus Solutions API endpoint development.

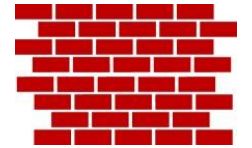
Planned Activities

- MARS access request ServiceNow Catalog item with single step approval with automated access control (Azure Security Group)
- SiteCore access request ServiceNow Catalog item with single step approval with automated access control (Azure Security Group)
- MyMav elevated role provisioning - ServiceNow Catalog item with single (Role Owner) approval workflow with automated provisioning and provisioning of roles.



05/29/20

Trend Micro-End-point protection



ISO-ER-2011-01 Trend Micro – End-point protection

Contact Information
BO: Douglas Bergère
PM: Matthew Campbell

Scope

- In order to uphold the operating tenants of OIT, Operational Security (OpSec) is deploying to the campus the Trend Micro Smart Protection Suite. This will allow OpSec to consolidate the endpoint security tools (McAfee, Malwarebytes, and Microsoft SCEP) into a single tool. This will give the Information Security Office (ISO) a single pane of glass for compliance and reporting. Office Scan gives OpSec more control over endpoint security ensuring a safer environment. Deep Security will be deployed on the server network and VMWare environment providing a single point to manage

Status

- Installation successfully pushed to endpoints participating in SCCM and JAMF, however currently showing only 1,705 managed systems with 8,347 endpoints that do not have Trend Micro installed because Trend Micro does not see other anti-virus or ISO exempt applications such as Deep Freeze.
- It appears that we may not have accurate numbers being reported through the Trend Micro console

Risks

- No Risks

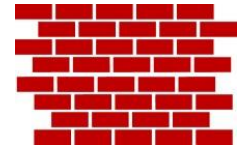
Planned Activities

Finalize testing of clients moving to new back end servers.
Change request & approval from CAB.



05/1/20

Network Radio Replacement and Upgrade- Procurement



Network Radio Replacement

Contact Information
BO: John Hall
PM: Kevin Krawzik

Scope

The initial LEER grant was a collaboration between John Hall and Jeff Neyland. They were awarded \$1M. \$860K is for campus safety improvements with the campus radio system being one of those improvements.

The primary objective for this engagement is to upgrade or replace the current UTA radio system. The current system is a Motorola RKR1225 5-Channel Trunked Radio System with approximately 500 handsets assigned to various UTA personnel. The University is expecting the new system to provide a minimum of 16 digital channels, will allow inclusiveness of alternative delivery channels (i.e. "Push-To-Talk"), will provide reliable and efficient radio functionality for all UTA operational groups and shall accommodate the communication requirements between these groups.

Status

No update.

Risks

No new risk identified

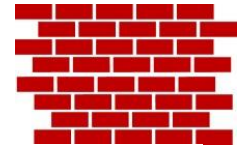
Planned Activities

Breakthrough working on final server specs – should have in coming days Still awaiting equipment delivery from Hytera to Breakthrough – no delays currently foreseen
Received FCC license (effective 4/1/2020 through 10/22/2022) Still looking to do radio swap in May/June – (was previously working around Graduation – working to bring timeline forward given current campus situation)



8/25/20

Wireless Network Upgrade



Wireless Network Upgrade

Contact Information
BO: Jeff Neyland
PM: Kevin Krawzik

Scope

Currently UTA is developing an RFP to replace aging wireless access points across campus to improve service. The anticipated budget for the is 930000. Additional funding may be required to complete each structure on campus.

The objective of this engagement is to explore wireless options that meet UTA's expected growth and current needs. The selected vendors' solution will include a wireless signal site survey to determine quantity and placement of access points necessary to provide required coverage and signal density, an implementation and operations/management plan to provide the wireless coverage, any necessary wireless network control system designs, parts and labor to complete installation of power over ethernet-enabled wireless access points to designated sites, and a fixed-cost services and maintenance schedule for all systems and infrastructure

Status

Campus wireless contract has been awarded to Cloud Ingenuity and legal process completed on 2/12 and PO was processed on 2/14. MIST is the wireless solution to be deployed across campus. Project team currently working with Facilities and Police Department to discuss logistics of the implementation. The access points equipment will arrive on 2/28 and will be scheduled with Cloud Ingenuity for installation begin on 3/1. Project team will be focusing on detailed planning (logistics, training, communication, etc.) for the implementation with the vendor in the upcoming weeks

. Project documentation:
Project Schedule

Risks

No new risk identified at this time

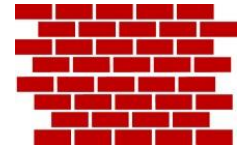
Planned Activities

Finish Placing AP's in University Hall
Start placing AP's in CAPP



12/3/21

Microsoft Teams Phone & Headset Procurement & Placement



Microsoft Teams Phone & Headset Procurement & Placement

Contact Information
BO: Troy Johnson
PM: Kevin Krawzik

Scope

Deploy Yealink T58 phones and Jabra Evolve 40 headsets across campus to support out Teams Calling roll out. This will also include installing the MS Teams client on all workstations across campus.

Status

Update - Phone and headset deployment on hold (COVID - 19). Unknown time frame to resume deployment
UTA faculty and staff do have the ability to port number over to Teams for remote work
<https://oit.uta.edu/utaremote/phones-to-teams.php>

Risks

- No Risk Provided

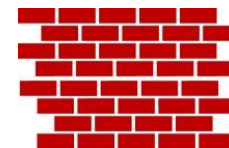
Planned Activities

Continue to allow staff to sign up for Teams calling.



12/18/20

Vendor Hold Interface for State Comptroller's Office



Vendor Hold Interface for State Comptroller's Office

Contact Information

PM: Robert Montgomery

Scope

Student Financials needs an interface for reporting UTA initiated vendor holds for students not in good financial standing with the University. This project will be completed when an automated report is generated and is being transmitted to the comptroller's office.

Status

This project is on Hold until Student Financials can come up with the business requirements needed for the Comptroller Hold file. We were able to send the file to the Comptroller's office on 2/26/20 and the file was processed on 2/27/20 and Student Financials has verified that the holds have been released. Now we will start working with Student Financials to automate the business process for the Comptroller hold file. At this time we are still waiting on Student Financials to come up with there business rules for the Comptroller's file. Due to the Covid-19 issue there will be delays with this project and we will continue to work with Student Financials to complete this project as soon as possible. 04/10/2020 We are still waiting on SF for the business logic before we can begin the PS project.

Risks

- No risks identified at this time

Planned Activities

We were able to send the file to the Comptroller's office on 2/26/20 and the file was processed on 2/27/20 and Student Financials has verified that the holds have been released. Student Financials is looking at their business processes so once those are established we will automate this process. (Week of 3/30 to undefined) Working with Student Financials to begin automating their business process for Comptroller File. At this time we are still waiting on Student Financials to come up with there business rules for the Comptroller's file. Once the business rules have been identified we can star automating the file creation



05/15/20