



1-Page Strategy Breakdown

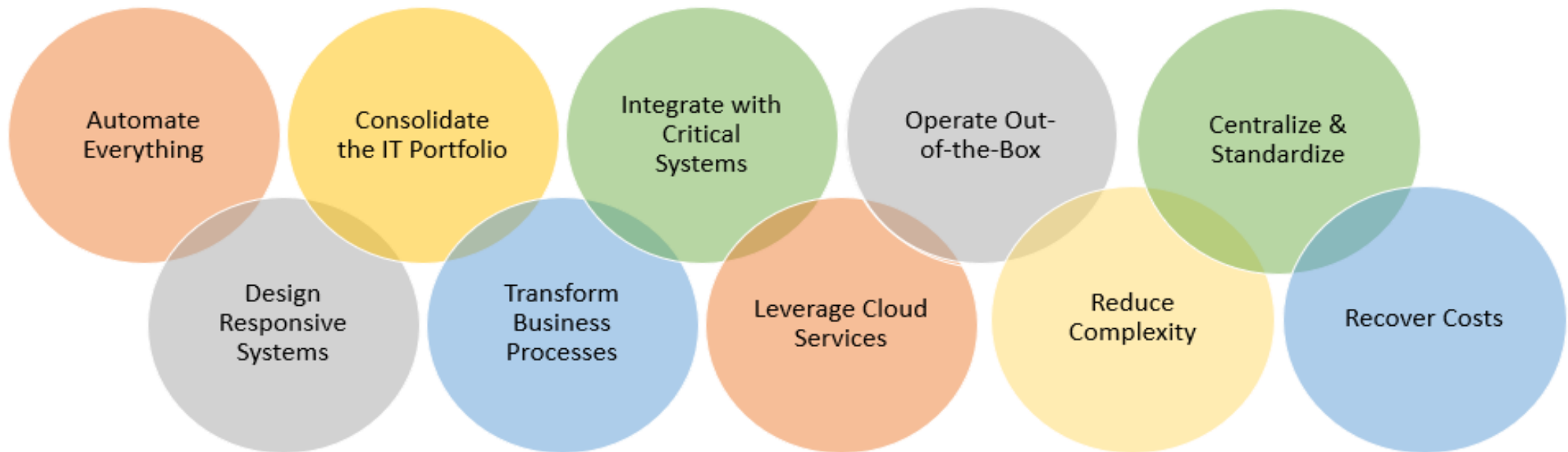
February 2020

Operational Management

IT Cost Optimization






Key tenets that undergird investment and design decisions

Will this decision enable us to ...?



1-Page Strategy Organization

UTA Goals & OIT Portfolios

UTA GOALS	Transform the Student Experience	Engage In High-Impact Research & Scholarship	Reimagine Efficiency & Effectiveness	Ensure Student Access & Success	Serve the Community Near & Far
					
OIT SUPPORTING PORTFOLIOS	<ul style="list-style-type: none">Enhance Digital Student Experiences	<ul style="list-style-type: none">Strengthen Digital Research	<ul style="list-style-type: none">Optimize University Administrative Systems	<ul style="list-style-type: none">Expand Recruitment & Retention Systems	<ul style="list-style-type: none">Digitally Extend Service Activities

Create personalized experiences for our students when they interact with UTA's digital systems.






Enable researchers to conduct high-quality research and publish their findings using state-of-the-art digital research services and support.

Improve inefficient business processes, automate manual processes, and/or improve decision-making capabilities.

Improve an applicant's ability, become a student at, and graduate from UTA.

Aid UTA in achieving its community service mission

OIT Foundations: Ensure that the people, processes, and technologies are in place to enable OIT to support UTA's strategy and to attain the OIT vision.

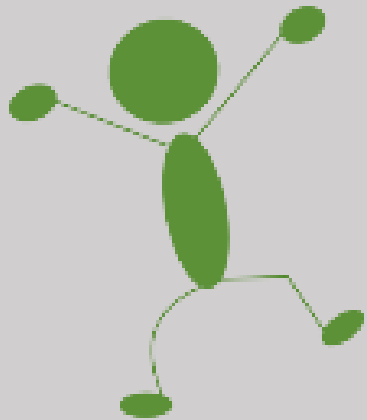
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UTA GOALS		IT PROGRAMS & PROJECTS					
		Dec 19-Feb 20	March 20-May 20	June 20-Aug 20	Sept 20-Nov 20	Dec 20-Feb 21	March 20-May 21
Enhance Digital Student Experience		Web Mod Phase II	07/ 2021				
		Digital Signage Phase II	08/2020				
Strengthen Digital Research		Upgrade High Performance Computing					
		Mentis Replacement RFI					
Optimize University Administrative Systems		Timekeeping	12/2020				
		Replace Box with OneDrive for File Storage	6/2020				
Expand Recruitment & Retention Systems		Implement CRM Phase I	01/2021				
		Implement Transfer Portal	05/2020				
Digitally Extend Service Activities							
OIT Foundations		Removal of Cisco Equipment from ARDC (AKA Network Migration)					
		Server Infrastructure Modernization					
		Uninterruptable Power Supply UPS	05/2020				
		Wireless Network Upgrade	05/2021				
		Re-engineer SN Strategy					
		MS Teams Phone & Headset Procurement & Placement	12/2020				
Status:		Not Started	on Target	Caution	Risk	Complete	

OIT Goals Dashboard

Success Measurements: Goals - Actuals

OIT Goals Dashboard	Success Measurement	Goal	Actual (Dec – Feb)
Remarkable Service	1. Customer Satisfaction (CS): ServiceNow Ticket Completion	99%	94%
	2. Ontime High Quality Critical & High Project Status Reports	80%	75%
	3. CS: OIT Computer Lab Customer Service	80%	80%
	4. CS: OIT Computer Lab Operational Efficiency	80%	80%
	5. CS: OIT Computer Lab Software Availability	80%	80%
	6. Modernize Web Applications	80%	85%
Impactful Research	7. HPC Cluster Utilization (# of Computing Hours Used / CPU Time available)	90%	--
	8. Research Network Consumption	60%	--
Rapid Delivery of IT Solutions	9. Student Applicant NetIDs Created within 48 Hours	98%	59%
	10. 24 Hours Resolution of Priority 1 Incidents**	80%	43%
	11. 48 Hours Resolution of Priority 2 Incidents	80%	42%
	12. 3 Day Delivery of Service Requests	80%	79%
	13. Successful IT Changes	98%	99%
	14. EIR Accessibility Requests Resolved	95%	94%
	15. Budget Consumed on New Technology*	6%	6%
	16. Budget Reclaimed on Sunset Technology*	6%	2%
Resilient, Hybrid Infrastructure	17. Web Latency	500ms	1,342ms
	18. Web Uptime	99.9%	99.94%
Great Place to Work	19. Utilization of Training Budget*	95%	63%
	20. High Performer Employee Retention*	95%	99%
	21. New Employee 6-Month Retention	90%	100%
	22. Internal Recruitment	30%	32%

*Based on Fiscal year 2020



Transform the Student Experience

Web Modernization II

OIT Portfolio: Enhance Digital Student Experiences



Web Modernization Phase II

Contact Information
PM: Akin Akinwumi

Scope

Executive Summary:

This project is a continuation of the effort initiated by PRJ0011433, Build Modern Web Platform to host UTA Internet. During the first phase the UTA homepage, Admissions, campus map, about us, visit us, Academics, News, Orientation, College of Business, Provost Office, Giving, For Parents, Research, and Student Life and Student Affairs moved to the new platforms, Sitecore and Faculty and Staff Resources (Cascade).

The scope of this engagement is to move the remaining schools and colleges and Student Success to the new platforms over the next 12- 18 months.

547.501 days =18 months. It has been rounded up to 600 days for setting the initial projected timeline for this project.

Status

The primary areas of focus for this project right now are:

Training colleges as they are identified for migration

Project Schedule-use a 14-16 weeks project migration schedule for phase 2 colleges

Develop Web Governance

Training

Continuous improvement to Sitecore training curriculum and training delivery for the phase 2 colleges.

The project team met to discuss this dependency and focused on:

What it would take to create a quality training product

Risks

No risks

Planned Activities

On-going working sessions between University Advancement (UA) and Training Team for training content development for the Department Managed migration

Identify the next wave of colleges to engage as part of the UA Managed migration

Finalize COE signoff on new Sitecore web pages

Continue SOSW migration activities

Continue project activities for CAPPA and Student Success

Identify how the COVID-19 outbreak will impact the project and project team



MachForms Server

OIT Portfolio: Enhance Digital Student Experiences



MachForms Server

Contact Information
BO: Douglas Bergère
PM: Andrew Mbiam

Scope

- A majority of the University's Departments and staff use MachForm to collect and process data from the public as well as people affiliated with the university. The problem with the current offering is it is out of date, and no longer supported by the vendor, so we must upgrade to a current version of the software. Once this project is finished, we hope to have a service with vendor support, easy for clients to user and meets accessibility standards the University aims to achieve.

Status

MachFrom Version 2, or V2, is what we have upgraded from. We are currently running version 8, or V8.

- Building resources to help client base
- Gathering/Troubleshooting common questions and concerns
- Finalizing process to move clients from the Common Environment to their own Environment Looking into adding more documenting / auditing features.

Risks

Resource Comments: No problems or constraints here. Dependent on availability of stakeholders and help desk personnel.

Cost Comments : No changes to cost.

Planned Activities

Query returned more than one row, please filter data to return one row



UTA Digital Signage

OIT Portfolio: Enhance Digital Student Experiences



UTA Digital Signage

Contact Information

BO: John Hall

PM: Mai Tran

Scope

UT Arlington plans to implement digital communications platform throughout its classrooms, computer labs and high-traffic collaboration areas where current alert messages may face challenges being delivered successfully. This project is a collaboration between OIT, University Communications and the Campus Police Department. The purpose of this project has two distinct goals, and will be deployed in phases:

1. Provide the University with a Digital Emergency Alert Communication channel which will integrate with our existing ENS system "RAVE".
2. Provide the University a collaborative digital communication service which will allow faculty and staff to share information on campus activities, videos, social media, in a dynamic and innovative way.

Status

Project Milestone Description

Phase I – Digital Signage

Risks

Cost Comments: The upcoming cost risks or issues would be related to the scope expansion to include the common areas and using the wireless network. Currently approved project budget is on track as planned and revised in Dec 2019.

Schedule Comments: Project is currently on schedule. No upcoming schedule risks or issues.

Planned Activities

- Will present Digital Signage status at ESAC.
- Follow up on the training agenda from SKC.
- Continue to research and determine the risks of switching out the installation of digital signs in common areas versus the planned classrooms



8/28/20



Engage In High-Impact
Research & Scholarship

Upgrade High Performance Computing

OIT Portfolio: Strengthen Digital Research



Upgrade High Performance Computing (HPC)

Contact Information
BO: Douglas Bergère
PM: Mitul Patel

Scope

- Support the entire community at UTA through the use of a shared platform. This effort is being directed by the VP of Research working with the Research Advisory Council to develop and implement a strategic plan.

Status

- For Accounting setup, we got firewall open between db and hpc servers. Database team just created Database for accounting.
- I am now working on setting up accounting with Slurm, so that way it can get reports on cpu, mem, time, job status reports.
- Updated Intel License manager and updated Intel Parallel studio 2019 update 5 on test hpc.
- Working on updating Parallel studio on Prod HPC.
- Installing new apps on test hpc after that will do the same on Prod HPC.

Risks

Schedule Comments: Project has missed key dates and milestones. Refactoring project. Project is on hold until resources become available.

Cost Comments: External resources may be needed to get project back on line.

Resource Comments: Need to assess if we have resources available to accomplish project. An HPC Lead position is expected to be available by the end of March 2020. Sr. HPC admin on paternity leave.

Scope Comments: Project scope meeting delayed. Project scope needs clear definition.

Planned Activities

Review HPC Lead candidates. Focus on operational tasks and backlog of software installation requests.



10/30/19

Establish Centralized Research Support Org.

OIT Portfolio: Strengthen Digital Research



Centralized Research Support Org.

Contact Information
BO: James Grover
PM: Douglas Bergère

Scope

The Office of OIT Research Services is charged with providing information technology and application to support the University's mission as a Tier 1 research institution. This department procures, advises, provisions, and supports information technology services for faculty engaged in research at the University

Core Functions:

- Provide single point of contact for technology requests from the research community.
- Provide a menu of services available to the university research community
- Act as customer advocate for requests for OIT services
- Provide architectural and topical expertise on OIT matters to the research community.

Status

No change in current status

- Project is in the early phase determining needs while already providing campus services

Risks

- **Resource Comments:** When hired the RSS manager will have a cube in B78. The HPC Lead position will have to use the half cube available. There is currently no office space available to have the team together. Updated the project to remove the Research Support Specialists positions since they are not funded.
- **Schedule Comments:** Updated project timeline with expectation to close out project by end of March contingent on HR approval of candidate.

Planned Activities

Await HR approval on manager candidate. Review student worker candidates. Look for HPC Lead candidate. Look for recruiter for HPC Lead candidate.



Mentis Replacement RFI

OIT Portfolio: Strengthen Digital Research



Mentis Replacement RFI

Contact Information
BO: Duane Dimos
PM: Stacey Fraser

Scope

This project surfaced as need from the President to explore options of moving UTA's grant management solution to an OOO solution. The scope of this project is to review options available in the market and locate a possible replacement product to Brainwire that can support the following: Pre-award, Proposal routing, Post award, IRB protocols, IACOC (animal research).

Status

The project team met with Kris Kizer and Joe White in Purchasing on 1/22 and Joe approved the extension of Brainwire's contract for another year through 3/2021. Alicia, on the research team, submitted the last requisition and will need to submit another one for the coming year. Joe is also comfortable with our plan moving forward to eventually move into an RFP and we will include him on our project team regroup on March 10th. During the month of February, no work will occur on the Mentis project because we are waiting for Jeremy Forsberg to attend the week-long conference and will request additional information from each vendor, 1st week of March. The risks to the project that remain in a yellow state are the schedule, which is pushing this project into March, and the cost which is uncertain at this time.

Risks

- **Schedule:** Due to the regroup meeting we held on 12/18, there is not sufficient information from the results of the RFI to make a decision. Jeremy is attending a conference the first week of March and would like to obtain more information at that time. The project will be on hold for the month of February and will resume in March.
- **Cost:** At this time we are unsure of the budget for this project. Dr. Grover will speak with the President in the middle to end of March to discuss budget needed for this project.

Planned Activities

Next steps: (Feb.) No work on the Mentis project will occur (March 1- March 6) Jeremy will attend week-long conference and will request additional information from each vendor, 1st week of March (March 10th at 11am) Project Team Regroup on Jeremy's findings (March 16- March 20) Project Team has decided to discuss the decision point with the President after Jeremy's conference in March. During that conversation with the President, we really need to highlight what services we are really talking about, and profiles should be removed from the discussion at that point in time. Decision Point Hold off on the RFP, and justify a sole-source Request additional budget dollars



03/31/20



Reimagine Efficiency & Effectiveness

Timekeeping

OIT Portfolio: Optimize University Administrative Systems



Time Clock

Contact Information
BO: Kelly Davis
PM: Victoria Kolonikina

Scope

- This project is to procure and implement a Time Keeping System that interfaces with HR ERP systems. Give departments time clock functionality that integrates with PeopleSoft. This system is designed to help manage auxiliary and student work forces.
- The benefit of this project is to help control labor costs and minimize compliance risk, while improving workforce productivity

Status

- Software has been procured, clock machines have been delivered. The project team is actively engaged with the primary stakeholders and the project sponsor. Project charter is being finalized. Project governance has been established: Executive and Steering Committees are involved. UTA project kick-off meeting is being scheduled. All primary Stakeholders have been engaged: HR, Payroll, OIT, SIS (UTShare team); representation from Campus Operations (Police, Custodial, Facilities), Provost Office, Student Affairs. The project team will work in close collaboration with OSIS team (Office of Shared Information Technology). It is agreed that the Peoplesoft (UT Share) integration will need to be done in a manner that all interested campuses can use TimeClock Plus in the future and not be specific to an individual campus. Project Team will focus on communication to introduce the project to the organization and disseminate consistent streamline information about the business goals, project timelines and overall system functionality.

Risks

- No risks identified at this time

Planned Activities

Schedule a UTA Kick-off meeting. Finalize and get the approval for the Project Charter. Continue building a detailed project plan. Continue working with Communications team (Lee Pierce) to create introduction communication package for UTA, finalize communication plan, FAQ document, project website; get approval from Steering Committee. Identify points of contact for each stakeholder group. Hold a call with the Vendor (TimeClock Plus) and OSIS (UT Share team) on 3.6.20. The purpose of the call is to have a general discussion about resource requirements and timelines for integration with PeopleSoft Time and Labor module. Start the first wave of communication to the Leadership (Executive team, Deans and Chairs): high level overview and goals of the timelines. Present and review future-state process map with Payroll;



12/18/20

OBIAA Campus Solutions Data Load

OIT Portfolio: Optimize University Administrative Systems



OBIAA Campus Solutions Data Load

Contact Information

BO: Troy Johnson

PM: Keith Halman

Scope

OBIA Campus Solutions Data Load Project is focused on populating the MARS data warehouse with MyMav Student Information System sourced data. Scope is to pull the data as is from PeopleSoft CS to OBIA SIA for all modules: Student Records, Financial Aid, Admission & Recruiting, and Student Finance. The project will leverage Oracle's delivered data extract, transform, and load (ETL) logic as well as the pre-defined data models including reports as delivered in the OBIA product suite from the MyMav SIS.

Status

MARS Team is currently moving OAC to Oracle's Generation 2 Data Center. Once Project is completed on March 12th, 2020, CS Data Warehouse will go live with Financial Aid, Student Records, and Admissions on 3/13/2020.

Risks

- No Risk Provided

Planned Activities

- Complete Truncate and reload
- Verify data integrity
- Review results with users



02/28/20

MARS Datawarehouse Implementation

OIT Portfolio: Optimize University Administrative Systems



MARS Datawarehouse Implementation of Quick Analysis Subject Areas

Contact Information

BO: Keith Halman

PM: Keith Halman

Scope

Implement a segment of the MARS data warehouse to allow approved users with create reporting using source system transaction tables from HCM / FMS / and Campus Solutions. This will provide PS Query equivalent functionality to users on campus in a safe, simplified format and boost the value of the MARS tool set. Users can then prototype basic report definitions and give them to the BTS Data Analyst team to formalize into distributable reports.

Project will involve leveraging the BTS BA team to develop the MARS RPD meta data while the master data warehouse reporting schema is continued to be built by Data Analysts.

Status

Project was put on hold due to resource constraints stemming from an unplanned project to move the MARS environment to a new Oracle hosted environment and from campus feedback desiring more focus on the Campus Solutions data warehouse. Project will resume after March Go Live of new Oracle Analytics Cloud Environment.

Risks

No new risk identified this time

Planned Activities

None this week.



12/20/19

Box to MS OneDrive File Storage/Sharing

OIT Portfolio: Optimize University Administrative Systems



Box to MS OneDrive

Contact Information

BO: Keith Halman

PM: Barry Oubre

Scope

The business problem UTA needs to solve is the student, faculty, and staff users have multiple cloud storage options which create security risks with MavSpace and increase financial burden with Box.com. The desired solution of this project will migrate all UTA campus user data from Box.com and Blackboard share sites to Microsoft One Drive and SharePoint, which is part of the Microsoft Office 365 A5 Educational license. The desired outcome of this project will enable UTA faculty, staff and students to store and share content using a single repository, remove the Box.com licensing cost, and will create a better user experience. Project risks will be addressed by actively engaging all impacted faculty and staff in risk review activities (such as staff survey to determine use cases for Box.com and how to suggest new approaches with OneDrive and SharePoint) and with technical staff (Terrill Richardson / Lead, Phil Gilmore / Analyst,

Status

MILESTONES ACHIEVED :
Deliverable - Microsoft Documentation / Survey, Necessary Credential Granting
PROJECT MANAGER ONBOARDED (100%) - Onboarded David Moore / Project Manager
MICROSOFT KICKOFF (100%)
INTERNAL TECHNICAL PROJECT KICKOFF (100%) -
REPLACEMENT CONTRACT PROJECT MANAGER HIRED (100%) - Onboarded Barry Oubre / Project Manager to replace David Moore who is moving to CRM Project
MILESTONES IN PROGRESS:
Technical Deliverables - Requirements Analysis Documentation; Testing Plan, Testing Log, Migration Plan
Communications Deliverables - Communications Plan, Website, Knowledge Base

Risks

- No risks identified at this time

Planned Activities

KEY ACTIVITIES PLANNED TO CONTRIBUTE OR COMPLETE MILESTONES IN PROGRESS:
Technical Deliverables - Requirements Analysis Documentation; Testing Plan, Testing Log, Migration Plan
Communications Deliverables - Communications Plan, Website, Knowledge Base
Articles, Printed Collateral
Modify comms message to include new verbiage stating that additional IT assistance will be available for the more complex migrations.
IT working with comms team on messaging
TECHNICAL DISCOVERY (90%) and TECHNICAL TESTING AND PILOT (75%) -



06/05/20



Ensure Student Access
& Success

Institution Wide CRM

OIT Portfolio: Expand Recruitment & Retention Systems



Implement a CRM to support enrollment

Contact Information

BO: Kelly Davis

PM: David Moore

Scope

The business problem UTA needs to solve is a unified view of all communications to prospective students from recruitment to alumni status. The desired solution is to implement a Customer Resource Management (CRM) product to streamline and coordinate student recruitment efforts, unify student services, and improve collaboration between internal departments. The desired outcome of this project is to complete implementation of a comprehensive CRM tool that will track every touch point of a student through the UTA life cycle, provide valuable data for descriptive and predictive analytics, and increase collaboration and coordination between faculty, staff, and students. Project risks will be addressed by actively engaging all impacted faculty and staff in risk review meetings in which risks (known and unknown) are identified, reviewed for severity, impact, and probability, quantified if possible, and mitigated accordingly by avoidance, transference, acceptance, or other mitigation.

Status

CRM tool has been selected. Formal announcement will be made on selection when contract is signed. Currently, procurement is negotiating on renewal years, pricing. Project team refining high Level Program & Project Plan, Scoping, Staffing Plans and Process Mapping. Further research needed with Strata Information Group (SIG) higher education CRM consultants to determine full Scope. Final revised/proposed plans will be reviewed/approved by the President. Continue working with purchasing to negotiate Statement of Work (SOW) for Business Process Mapping and Implementation Consulting. Please note that project is dependent on SIG to assist and complete future state business process mapping of recruitment and enrollment of Undergraduate Domestic, Undergraduate International, Transfers, Graduate, and Online.

Risks

No risks.

Planned Activities

- Purchasing to continue negotiating on renewal years, pricing.
- Team to submit to Purchasing Statement Of Work recommendations for Vendor and SIG engagement.
- Continue negotiating with SIG on process mapping and implementation consulting.
- Start scoping conversations with Enrollment Management / Academic teams for scope recommendation.



04/1/21

Transfer Portal

OIT Portfolio: Expand Recruitment & Retention Systems



Implement a Transfer Student Portal

Contact Information
BO: Troy Johnson
PM: Stacey Fraser

Scope

The University of Texas at Arlington (UTA), enrollment 60,000, proposes to launch an online transfer guide to increase the success of community college transfer students. We will introduce a powerful, dynamic, and user-friendly online platform designed to facilitate the transition from community college to university. UTA will procure a tool from the market to respond to transfer students' emerging needs: to quickly understand and respond efficiently to admission requirements, map out degree plans with precision, and connect education to career goals. The **platform promises to improve the admission and transition process** with positive impact on retention and completion rates. Transfer students will receive early, convenient, and purposeful guidance that helps them avoid excessive courses or waste financial aid, factors that contribute to lack of student success.

Status

Program Update

- Go Live for People Soft route scheduled for 3/2/20! Project I Transferology Upcoming communication, Feeder School Announcement via Reception on 3/25/20 Project II Custom Development with PeopleSoft, working with 3rd party vendor Huron
- Go Live set for 3/2/20!
- Budget, roughly \$31K remaining in the budget. At this point, there are two options of where those funds could be utilized but the PM is pursuing quotes for these

Risks

No risks provided

Planned Activities

(Week of 3/2)

Communication: Delivery of a number of communication items to aid in the launch of the new PeopleSoft Transfer Portal product

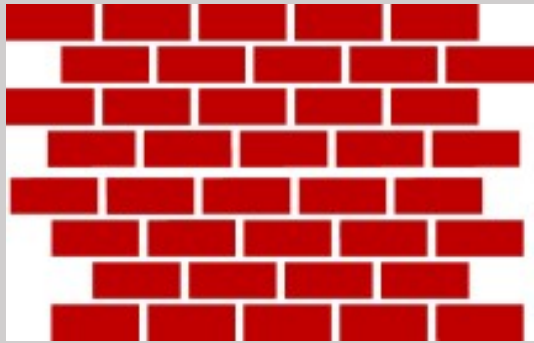
(3/4) Reoccurring communication planning for Project II, the Custom development with PeopleSoft will continue next week.
Huron

Provide support as needed to get migration to PROD complete Work on final executive write up for UTA

Document auxiliary queries developed for both Transfer Portal and Transfer clean up).

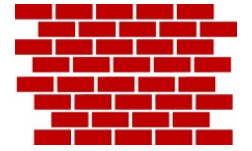


5/18/20



OIT Foundations

Design and Implement Microsoft Teams Calling Solution



Microsoft Teams Calling Solution

Contact Information
BO: Jeff Neyland
PM: Kevin Krawzik

Scope

- Design And Implement Microsoft Teams Calling Solution. A vendor will be procured to create the MS Teams back-end in support of the new calling solution. The vendor will design, train and implement the solution as scoped by the SOW. Key items include user provisioning, E911, analog connectivity, training and pilot roll-out of solution to campus. This will replace our current Nortel Solution.

Status

Infrastructure has been complete to support the migration to the new MS Teams phones. This includes switches and UPS installation. Continue working on deploying new MS Teams phones across campus. Watson, EH&S, and ARDC has been completed. Detailed schedule of the phone migration is available in the project website. Preparing for migration for Veterans Assistance (VAC), Studio Arts (ASA), and Amphibian and Reptile Diversity Research Center (ARDRC) buildings in the week of 2/24 .

Risks

No risks reported.

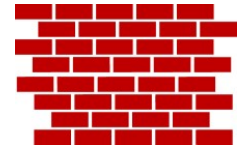
Planned Activities

- 3/2 – Place phones in Veterans Assistance Center
- 3/3 - Place phones in Wetsel (HR)
- 3/4- Place phones in Wetsel (HR)
- 3/5 - Place phones in Westel (Non HR)
- 3/6 - Place phones in Wetsel (Non HR)



04/10/20

Telephone – Network Infrastructure for MS Teams Phone



Telephone - Network Infrastructure

Contact Information
BO: Jeff Neyland
PM: Kevin Krawzik

Scope

Currently the campus uses multiple calling lines (trunks) that are based on aging technology and have little redundancy built in. The situation causes multiple calls to get dropped and no redundancy if one of the lines fail. The purpose of the RFP is to acquire one 10 GB line, 2 SIP trunks and 2 session boarder controllers to provide better call quality and a redundant environment. This project is needed as the backbone of moving to a Microsoft Teams calling environment as SIP service is required. Over 6000 phones on campus will be impacted by this change.

Status

No change in current status

The current milestone is configuring the SBC's. UTA resources are working with AudioCodes implementation team on correctly programming SBC's. UTA has 2 - 2600 and 2 - 800 model SBC's on campus. Those will be provided using the LEARN IP scheme over the next two weeks. Once the order has been processed by CenturyLink for connectivity, the LEARN path will be used temporarily for SIP service until physical build out is complete.

Physical build out of infrastructure will take many months and is dependent on city of Arlington permitting. No date has been given when this will start.

Risks

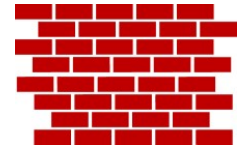
No risks reported.

Planned Activities

Begin planning for network cut over to physical CenturyLink infrastructure (date TBD) Receive quote from SHI (reseller) for one AudioCodes Mediant 2600 (Session Border Controller) for SEIR (Building) Keith Tharp (Manager, Telecom and project technical lead) to schedule OVOC (one voice and operations center) training (for late March) with Telecom team.



NetIQ IGA Implementation



ISO-ER-2014-06 NetIQ IGA Implementation

Contact Information
BO: Jason Hardy
PM: Chris Cox

Scope

- This product will provide 1) Empower manager level with automated access control for employees (with and without workflow approvals) across any connected system. 2) Provide support for access control auditing for any connected system. 3) Build and enforce Role Based Access Control. The project would include a 3rd party vendor to design and implement solution along with training of UTA resources so that we can provide operational support after the engagement.

Status

- OIT SIS Dev (Robert Montgomery's team) continued development work on Web Services (API) endpoint creation. Automation from SNOW catalog item is complete. Once the endpoint in MyMav is released Identity Governance can then provide approval and automated fulfillment activities.

Risks

- **Resource Comments** Resource allocation from partner along with UTA are still within the needs of the project. Identity team resources are being added to the project

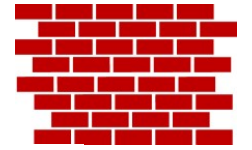
Planned Activities

Sys Admin VPN access - ServiceNow Catalog item with single or multi step approval with automated access control (Local AD Security Group) 2/28/2020
MARS access request ServiceNow Catalog item with single step approval with automated access control (Azure Security Group) SiteCore access request
ServiceNow Catalog item with single step approval with automated access control (Azure Security Group) MyMav elevated role provisioning - ServiceNow Catalog item with single (Role Owner) approval workflow with automated provisioning of roles.



04/30/20

Trend Micro-End-point protection



ISO-ER-2011-01 Trend Micro – End-point protection

Contact Information
BO: Douglas Bergère
PM: Matthew Campbell

Scope

- In order to uphold the operating tenants of OIT, Operational Security (OpSec) is deploying to the campus the Trend Micro Smart Protection Suite. This will allow OpSec to consolidate the endpoint security tools (McAfee, Malwarebytes, and Microsoft SCEP) into a single tool. This will give the Information Security Office (ISO) a single pane of glass for compliance and reporting. Office Scan gives OpSec more control over endpoint security ensuring a safer environment. Deep Security will be deployed on the server network and VMWare environment providing a single point to manage

Status

- Installation successfully pushed to endpoints participating in SCCM and JAMF, however currently showing only 1,705 managed systems with 8,347 endpoints that do not have Trend Micro installed because Trend Micro does not see other anti-virus or ISO exempt applications such as Deep Freeze. It appears that we may not have accurate numbers being reported through the Trend Micro console

Risks

- No Risks

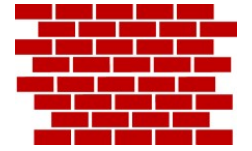
Planned Activities

- Further meetings with Trend Micro to discuss difference/gap in identified systems.



03/31/20

Microsoft Teams Phone & Headset Procurement & Placement



Microsoft Teams Phone & Headset Procurement & Placement

Contact Information
BO: Troy Johnson
PM: Kevin Krawzik

Scope

Deploy Yealink T58 phones and Jabra Evolve 40 headsets across campus to support out Teams Calling roll out. This will also include installing the MS Teams client on all workstations across campus.

Status

Continue deployment of new MS Teams phones. So far 244 phones have been deployed as of 2/28

Feedback on the new phones has been extremely positive

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Risks

- No Risk Provided

Planned Activities

3/2 – Place phones in Veterans Assistance Center

3/3 - Place phones in Wetsel (HR)

3/4- Place phones in Wetsel (HR)

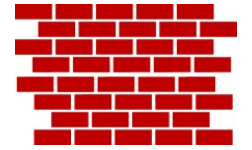
3/5 - Place phones in Westel (Non HR)

3/6 - Place phones in Wetsel (Non HR)



12/18/20

Network Radio Replacement and Upgrade- Procurement



Network Radio Replacement

Contact Information
BO: John Hall
PM: Kevin Krawzik

Scope

The initial LEER grant was a collaboration between John Hall and Jeff Neyland. They were awarded \$1M. \$860K is for campus safety improvements with the campus radio system being one of those improvements.

The primary objective for this engagement is to upgrade or replace the current UTA radio system. The current system is a Motorola RKR1225 5-Channel Trunked Radio System with approximately 500 handsets assigned to various UTA personnel. The University is expecting the new system to provide a minimum of 16 digital channels, will allow inclusiveness of alternative delivery channels (i.e. "Push-To-Talk"), will provide reliable and efficient radio functionality for all UTA operational groups and shall accommodate the communication requirements between these groups.

Status

Contract has been finalized. Cost centers have been sent to Renee for PO.

Risks

No new risk identified

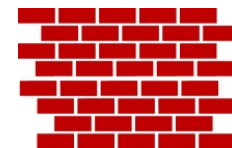
Planned Activities

Team will meet with Breakthrough this week and began mapping out the roll-out, Will gather talk group info from radios and have begun discussions on settling on a switchover date.



8/25/20

Wireless Network Upgrade



Wireless Network Upgrade

Contact Information
BO: Jeff Neyland
PM: Kevin Krawzik

Scope

Currently UTA is developing an RFP to replace aging wireless access points across campus to improve service. The anticipated budget for the is 930000. Additional funding may be required to complete each structure on campus.

The objective of this engagement is to explore wireless options that meet UTA's expected growth and current needs. The selected vendors' solution will include a wireless signal site survey to determine quantity and placement of access points necessary to provide required coverage and signal density, an implementation and operations/management plan to provide the wireless coverage, any necessary wireless network control system designs, parts and labor to complete installation of power over ethernet-enabled wireless access points to designated sites, and a fixed-cost services and maintenance schedule for all systems and infrastructure

Status

Campus wireless contract has been awarded to Cloud Ingenuity and legal process completed on 2/12 and PO was processed on 2/14. MIST is the wireless solution to be deployed across campus. Project team currently working with Facilities and Police Department to discuss logistics of the implementation. The access points equipment will arrive on 2/28 and will be scheduled with Cloud Ingenuity for installation begin on 3/1. Project team will be focusing on detailed planning (logistics, training, communication, etc.) for the implementation with the vendor in the upcoming weeks

- Project documentation:
- Project Schedule

Risks

No new risk identified at this time

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Planned Activities

- Receive MIST Access Points (70 pallets) Continue working on logistics to move access points equipment to the respective location (ERB - Engineering Resource Building). Equipment arriving on 3/2 and to be moved by 3/6. Start working on project planning and defining building schedule for deployment. Complete staff augmentation activities (interviews, offers, etc.) and on-board selected contractors for the Telecom Engineer and Network Engineer roles by the first week of March.



5/14/21